CCAMIR WEBSITE DESIGN AND LAYOUTS





OVERVIEW

Preliminary stage

- ascertain the value of current redesign
- grasp the scope of it

Reason One

- Avoid scope creep
- Have clear goals
- Manage project

Reason Two

- Assess what doesn't work
- Assess what does
- Research and analyse



SUMMARY

Preliminary stage pathway

- SMT presentation;
- Survey design and approval 3 in total:
 - Members, General Public and Observers, Secretariat
- Survey distribution
 - CCAMLR-39, Web e-group, Social media, Secretariat
- Survey analysis and report to SMT;
- Before Creative workshops;
- Interviews with outside stakeholders;
- Ready for Phase 1 Design and Layout Scope of Work.



Why redesign?

- contains a considerable amount of information;
- takes more than 4 clicks to access the information;
- difficult to navigate;
- no reflection of CCAMLR;
- needs a more pleasing aesthetics.



Business goals not met by the current site

- low conversion;
- too hard to update;
- slow to load;
- difficult to navigate;
- not easy to find forms, pay, load papers



Business goals we need

- Information in order;
- Easy access to information;
- Fast load times;
- Search;
- Must reflect CCAMLR, its values and mission;
- Engaging;
- Aesthetically pleasing



CCAMLR website functions

- Members:
 - stay updated on current CMs, fishery reports, CIRCs, science, register and participate in meetings, e-groups, etc;
- Observers:
 - fill forms, register and participate in meetings and e-groups, submit papers, collect data, etc;
- General public:
 - information about Antarctica, the Treaty, the Convention, information about fisheries, climate change, fun facts, how to ..., a map of the Convention area, tC⁰, webcams, a blog;
- Secretariat:
 - science, data, communications, meetings, compliance, fisheries, etc.



Visitors

- what would a Member/Observer/Secretariat staff member/member of public normally want once on the website (science, compliance, payment, information)?
- what is the most logical way to achieve those goals?
- shall we offer a menu grouping by species or area instead of the department?



Type of website

- shall we have a general public version and a version for the authorised users?
- shall the website become more complex with the user access?



Demographics

- Tech-savvy vs not
- Personal goals
- Intent
- Geopolitical location
- Limitations



Measuring success

- SMART:
 - Specific, Measurable, Achievable, Relevant and Timebound;
- Specific and measurable goals:
 - how many clicks to information, load time, traffic;
- Set goals and measure within each target group;
- Time-bound changes:
 - seasonal traffic increase, e.g. fishery notifications, forms, meeting server navigation and traffic, popular interest pages, etc.

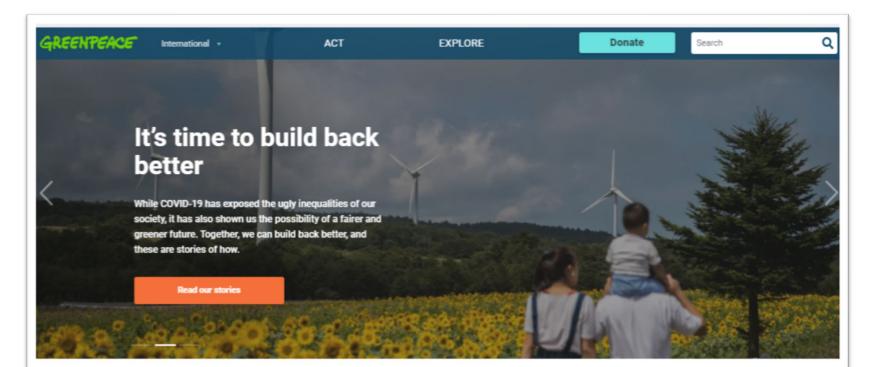


CCAMLR at a glance

- Colour scheme;
- Image repository;
- Competitor analysis;
- Set goals
 - Lower tech capabilities
 - Easy layouts
 - Minimal menu
 - Intuitive search



Analysis - Competitors



People Power

This is where you come in. If you want a green and just world, we'll march alongside you. If you've got ideas for how to get there, we want to learn from you. Let's dream together, plan together and act together.

Change the world

Imagine a world where forests flourish and oceans are full of life. Where energy is as clean as a mountain stream. Where everyone has security, dignity and joy. We can't build this future alone, but we can build it together.

DISCOVER OUR STORIES

BE THE CHANGE





STORIES • #Oceans

We cannot afford fish that costs lives Elizabeth Monaghan + 21 November 2020



Analysis - Competitors

EENPEACE	International	ACT	EXPLORE		Donate	Search	۹
	Greenpeace International						
	 Africa English Africa Français Argentina Español Australia English 	France G German	Suomea Français ny Deutsch		Netherlands Nederlands New Zealand English Norway Norsk		
	Austria Deutsch		Ελληνικά nd Dansk	1	Peru Español Philippines English		
	Belgium Français Belgium Nederlands	H Hungar	y Magyar		Poland Polska		
	Brazil Português Bulgaria български	India E	inglish		Romania Română Russia Русский		

About Us

Greenpeace exists because this fragile earth deserves a voice. It needs solutions. It needs change. It needs action. Learn more about us.



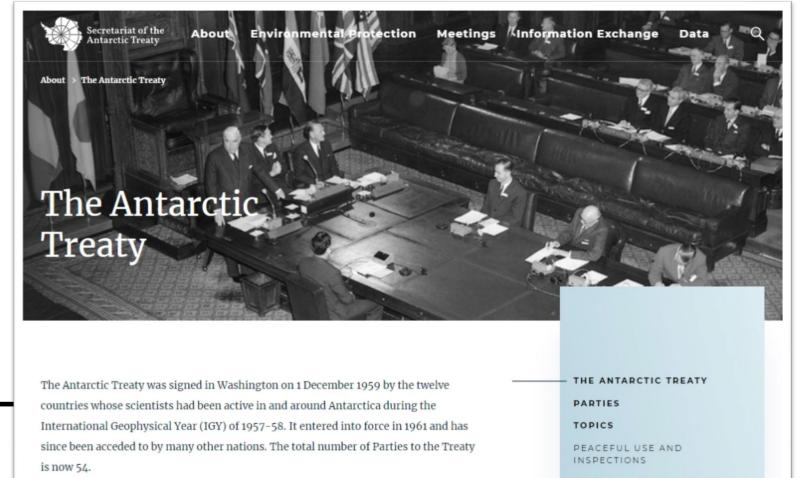
Energy

We challenge the power of fossil fuel corporations, bolster support for renewable and citizen-powered energy and seek to hold big polluters to account. Learn more about this issue.





Analysis - Competitors



Some important provisions of the Treaty:

Antarctica shall be used for peaceful purposes only Art. I

Freedom of scientific investigation in Antarctica and cooperation toward that end... shall continue

Art. II

SCIENCE AND OPERATIONS

ENVIRONMENTAL PROTECTION

TOURISM AND NON GOVERNMENTAL ACTIVITIES

KEY DOCUMENTS

RELATED AGREEMENTS

THE SECRETARIAT

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IMPORTANT QUESTIONS

Analysis - Competitors

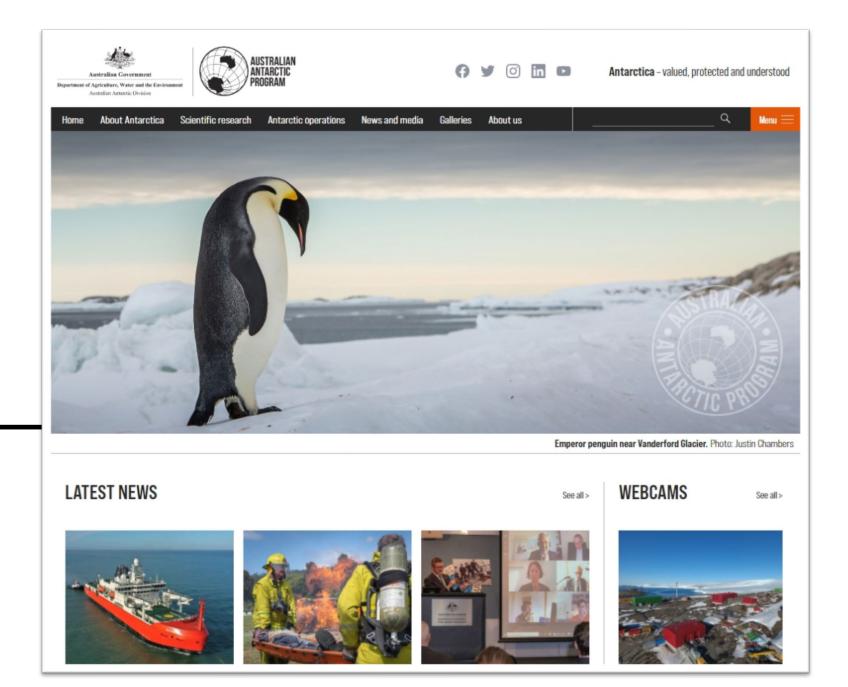
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IMPORTANT QUESTIONS

Analysis - Competitors





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IMPORTANT QUESTIONS

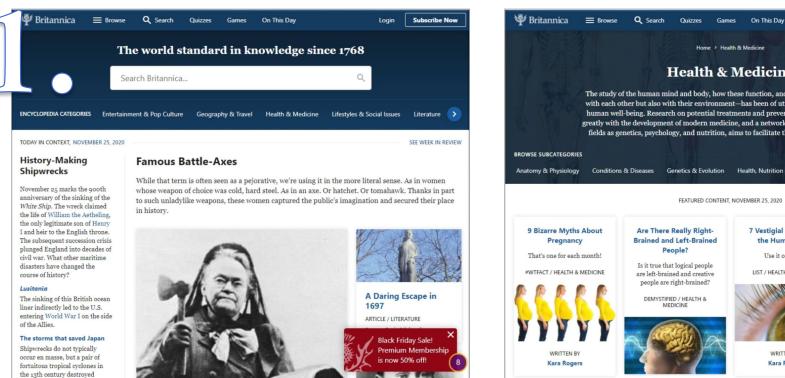
Analysis - Competitors



Emperor penguin chick Photo: Gary Miller

ABOUT ANTARCTICA

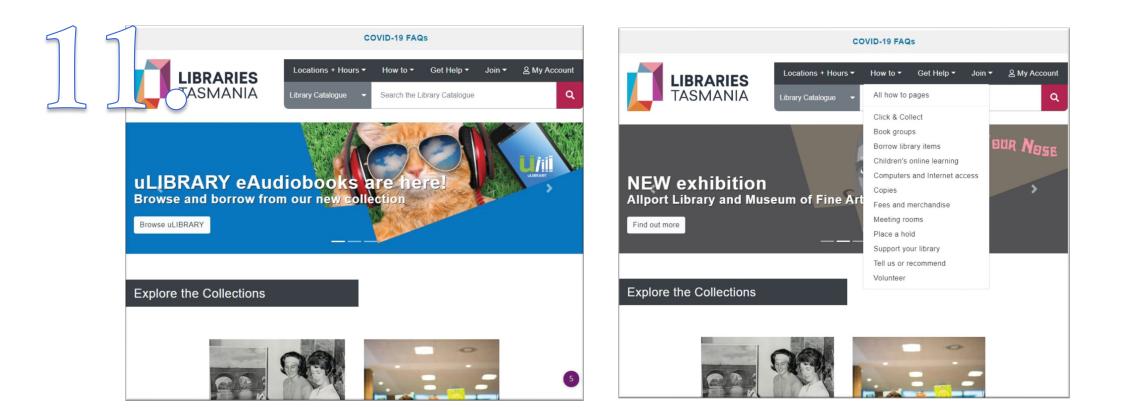






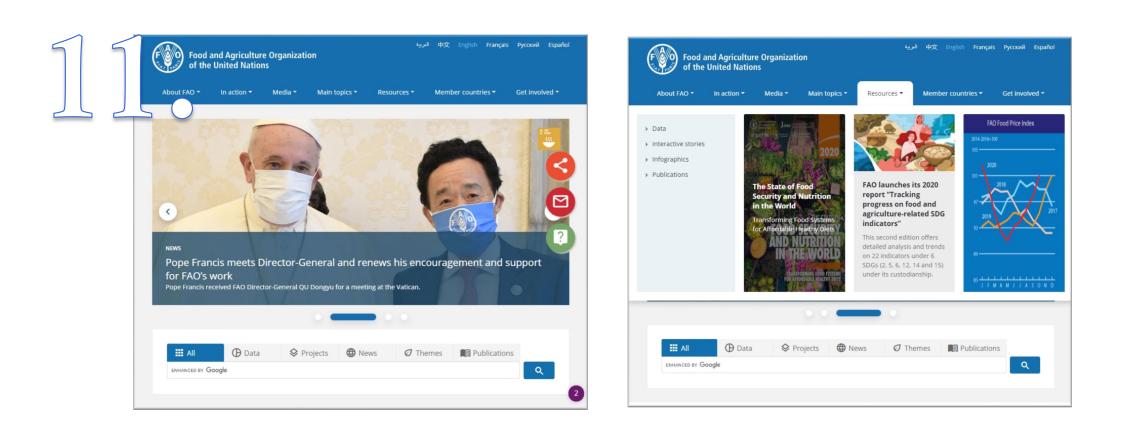
Analysis - Information repositories

massive Mongol invasion fle



Analysis - Information repositories

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Analysis - Information repositories

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BROCHURE FEEDBACK

- Commission
 - Treaty, Convention
- CCAMLR makeup and responsibilities
 - SC and other committees
- Conservation
 - Species
 - MPAs
 - Fisheries
 - Management
 - Monitoring and Compliance,
 - Pollution
 - Climate change



TIMELINE

- Preliminary Research 11/11-27/12
- Survey preparation and approval 27/11-3/12
- Survey deployment and collection 1/12-15/12
- Analysis and report 10/12-22/12
- Card sort preparation 22/12-7/1
- Interviews (stakeholders) 22/12-12/1
- Workshops with Before Creative 8/1-12/1
- Scope of Work (Phase 1) 12/1 22/1

SURVEY QUESTIONS

Q1. Do you use the CCAMLR website?

a) Yes – go to Q2b) No - Thank you. The end (Optional research – why?)

- Q2. How often do you use the CCAMLR website?
 a) daily, b) weekly, c) monthly,
 d) quarterly, e) only during meetings
- *Q3* What do you do on CCAMLR website?a) pay, b) look for information, c) upload/download,d) participate, e) register
- *Q4 What do you like about the CCAMLR website?* Text field
- Q5 What do you find frustrating dealing with the CCAMLR website? Text field

- Q6 What does CCAMLR mean to you? Text field
- Q7 *What menu items do you need?* Text field
- Q8 What's missing on the CCAMLR website? Text field
- Q9 May we contact you for an in-depth design and layout interview?a) Yesb) No

Main objective: engage, feedback, further interviews

